

Participant Guide –

PO321: Processing Purchase

**Orders** 

State of Kansas



### **PO321: Processing Purchase Orders** Participant Guide Statewide Management, Accounting and Reporting Tool



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#### **Course Overview**

#### **Course Objectives**

Upon completion of the course, you will be able to:

- Explain key purchase order terms
- Describe how purchase order processes fit into Purchasing within the SMART system
- Edit and process purchase orders
- Review purchase order status and historical data

#### **Agenda**

Today, we will cover the following topics:

- Key Concepts for Processing Purchase Orders
- Purchase Orders within the Purchasing Process
- Roles and Responsibilities Involved in Purchase Orders
- Understanding Purchase Order Auto Sourcing
- Using the Sourcing Workbench
- Entering Procurement Card, Asset Detail, and Project Information on Purchase Orders
- Approving Purchase Orders
- Manually Budget Checking Purchase Orders
- Creating and Reviewing Purchase Order Change Orders
- Creating Return To Vendor (RTV) Against a Purchase Order





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- Reconciling and Closing Purchase Orders
- Using the PO Inspection Required Checkbox
- Reviewing Purchase Orders
- Using the Purchase Order Reconciliation Workbench
- Viewing the SRM (Supplier Relationship Management) Dashboard
- Reviewing Purchase Order Change History

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#### **Lesson 1: Understanding Purchase Orders**

#### **Objectives**

Upon completion of this lesson, you will be able to:

- Define basic purchase order terms
- Explain how purchase orders fit in to the end-to-end processes for Purchasing
- List the roles involved in the purchase order process and describe the tasks performed by each role



#### **Key Terms**

- Purchase order (PO) Commitments from an organization to vendors to
  purchase goods or services from that vendor on a specific date. The purchase
  information, such as item, quantity, freight terms, shipping terms, payments
  terms, and shipping instructions, are listed on the document and are part of the
  contractual nature of the purchase order.
- **Encumbrance** Amount of legal obligation to spend in the future, e.g., issuing a purchase order to a vendor

#### **Topic 1: Purchase Order Key Concepts**

- Purchase orders in SMART Purchasing consist of a tree structure
  - The tree structure consists of one-to-many relationships between component parts and their subordinates
  - o The component parts are the header, lines, schedules, and distributions





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- Each purchase order has a single header containing general information about the purchase order
- Each header may have one or more related lines, which represent the goods and/or services being purchased
- Each line can have one or more schedules, which determine when and where you want the goods and/or services delivered or performed
- Each schedule (or shipment) can be distributed to one or more departments, accounts, funds, etc. (ChartField distributions)
- The following figure provides an example of the purchase order structure for a purchase order in SMART

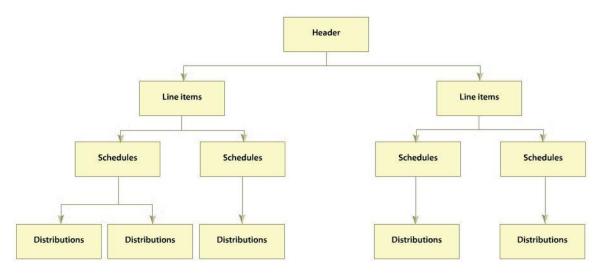


Figure 1. Purchase Order Structure in SMART

 There are only four agencies using pre-encumbrances in SMART at Go Live (July 2010). A pre-encumbrance is created when a purchase requisition is budget checked in SMART. Budget Checking a purchase order in SMART





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- creates a hard encumbrance for the amount of the purchase order. The hard encumbrance for the purchase order is released after the related voucher is paid.
- **Item Master Catalog** It is important to know that as of July 2010, the item master catalog will contain only some items for statewide contracts. As time progresses, additional items will be added to the item master catalog.

**Topic 2: Processing Purchase Orders within the Purchasing Process** 

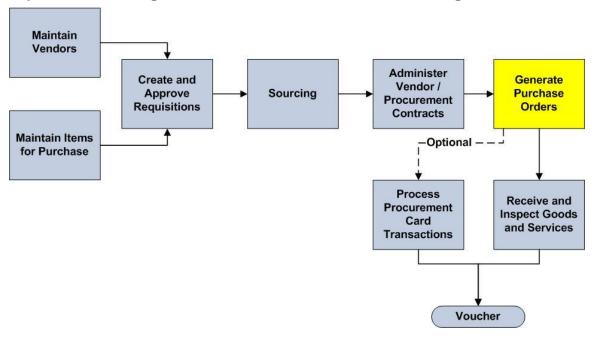


Figure 2. End-to-End Purchasing Process with Purchase Orders

 The Generate Purchase Orders process is at the core of the Purchasing process and includes creating, reviewing, approving, and updating purchase





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orders (via purchase order change order)

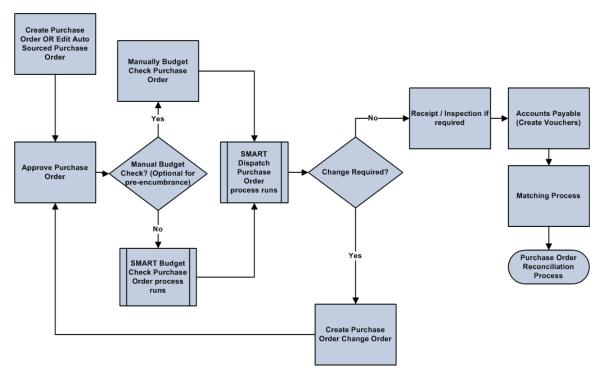


Figure 3. End-to-End Purchase Order Process

- Automatic Purchasing Sourcing (PO Auto Sourcing) is a collection of application engine processes in SMART Purchasing that move data from the PO Staging tables to purchase orders
- The Sourcing Workbench lets you review the contents of the staging tables before and after each step in the sourcing process





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- The Managing Purchase Orders process prepares purchase orders for dispatching to the vendor.
- Managing Purchase Order Change Orders lets you change purchase orders after they have been dispatched
- The Receipt and Inspection process includes receiving and inspecting goods and/or services sent by the vendor
- The Matching and Reconciliation processes involve analyzing receipts against purchase orders so that the amounts on the purchase order can be closed



#### Walkthrough/Activity

We will now complete an Activity: Purchase Orders Matching game

**Topic 3: Key Roles and Tasks Involved in Purchase Orders** 

Role	Description
Kansas Buyer	Updates purchase orders
Agency Contract Processor	Creates contracts, sets up collaborations, and performs contract maintenance
Kansas RFx Processor (KDOT)	Initiates sourcing events, performs RFx maintenance, and awarding of events
Agency Buying Administrator	Maintains agency purchase orders and closes out unfilled purchase orders
Kansas Super Buyer (KDOT)	Creates purchase orders, including purchase orders from events
Central Purchasing Administrator	Maintains the setup tables related to Purchasing, excluding the Items Master Table

<b>Part</b>	icip	ant	No	tes:





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Role	Description
All Approver Roles	Agency Purchasing Approver
	<ul> <li>Kansas Ad-Hoc Approver</li> </ul>
	<ul> <li>Kansas Ad-Hoc Requestor</li> </ul>
	Approval roles associated with purchase orders

Table 1. Purchasing Roles and Key Activities for Processing Purchasing Requisitions

#### **Lesson Review**

In this lesson, you learned to:

- Define basic purchase order terms and concepts
- Explain how purchase orders fit in to the end-to-end processes for Purchasing
- Describe the roles involved in the purchase order process and the tasks performed by each role



#### **Additional Resources**

The following are additional resources that provide more detail about the lesson we have covered:

- SMART Website Purchasing purchase order materials
- State of Kansas Division of Purchases website <a href="http://www.da.ks.gov/purch/">http://www.da.ks.gov/purch/</a>





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#### **Lesson 2: Process Purchase Orders**

#### **Objectives**

Upon completion of this lesson, you will be able to:

- Explain the PO Auto Sourcing process
- Navigate to and use the Sourcing Workbench
- Enter procurement card information on a purchase order
- Review ChartField information for Direct Connect purchase orders
- Approve purchase orders
- Manually budget check purchase orders
- Create and review purchase order change orders and schedules
- Create and dispatch a Return to Vendor (RTV) against a purchase order
- Explain the concept of purchase order reconciliation and closing
- Enter asset details on a purchase order
- Enter project information on a purchase order
- Use the PO Inspection Required checkbox
- Edit an existing purchase order schedule

#### **Topic 1: PO Auto Sourcing**

- Automatic Purchasing Sourcing (PO Auto Sourcing) is a collection of application engine processes in SMART Purchasing that move data from the PO Staging tables to purchase orders
  - The data on the purchase order staging tables is created by various processes that collect item requests such as requisition selection.
  - The automatic purchasing sourcing process includes four steps:





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- 1. **Build Staging Rows** Creates temporary rows in SMART used to store PO information and calculations used to create the PO
- Select Requisitions Selects approved requisitions to move into staging tables
- Run PO Calculations Performs all the calculations necessary to create the PO and stores the results in the staging tables. Calculations include vendor, due date, price, and requisition consolidation.
- 4. **Create PO** Builds the PO using rows on the staging table that have been processed by the PO Calculations process
- The PO Auto Sourcing process enables you to select multiple sourcing processes that you want to run and runs the selected processes in the correct sequence on the same set of records.

#### **Topic 2: Sourcing Workbench**

- The Sourcing Workbench lets you review the contents of the staging tables before and after each step in the sourcing process. Using the Sourcing Workbench, you can:
  - Analyze transactions in the PO staging tables during each step of the sourcing process
  - View all or subsets of rows in the staging tables
  - View rows that are rejected during the sourcing processes
  - View the detailed error messages
  - Correct the sourcing errors



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Using the Sourcing Workbench.





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Page Name	Navigation
Sourcing Workbench – Sourcing	Purchasing>Purchase Orders>Stage/Source
	Requests>Sourcing Workbench – Sourcing

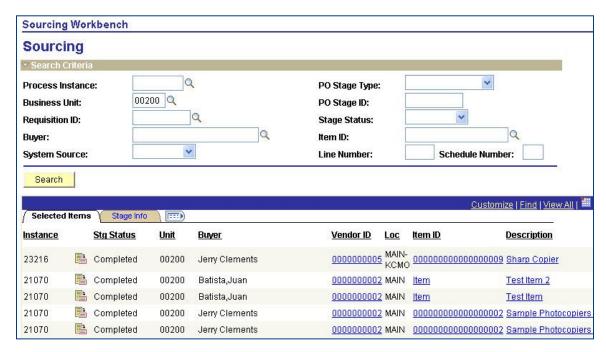


Figure 4. Sourcing - Selected Items Tab

Fields	Description
Sourcing page	Select sourcing criteria and view the rows of data
	matching your search criteria
Sourcing Details	Click the <b>Sourcing Details</b> link to go to the
1	Sourcing Details page for the item
Stg Status	See the staging status for the process instance
Unit	See the business unit for the staged row
Buyer	See the buyer for the staged row
Loc	See the location for the staged row





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Fields	Description
Vendor ID	Use the link to access vendor information for the
	staged row
Item ID	Use the link to access inventory item information
	for the staged row
Description	View descriptions for a specific item
Requisition ID	Review requisition information for the staged row
Purchase order	Access a purchase order created for the staged
	row

Table 2. Sourcing - Selected Items Fields

Page Name	Navigation
Sourcing Workbench – Sourcing	Purchasing>Purchase Orders>Stage/Source
	Requests>Sourcing Workbench – Sourcing

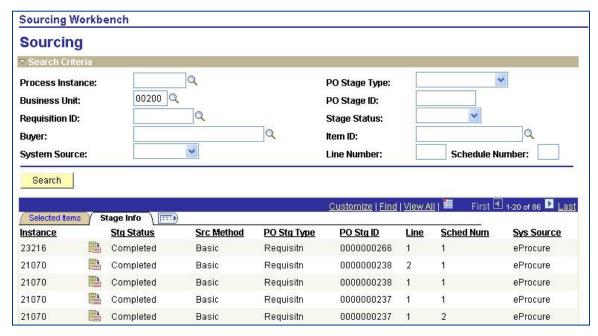


Figure 5. Sourcing – Stage Info Tab





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Fields	Description
Sourcing Details	Click the <b>Sourcing Details</b> link to go to the
	Sourcing Details page for the item
Stg Status	See the staging status for the item

Table 3. Sourcing - Stage Info Fields

Page Name	Navigation
Sourcing Details	Purchasing>Purchase Orders>Stage/Source
	Requests>Sourcing Workbench>Sourcing Details



Figure 6. Sourcing Details Top of Page





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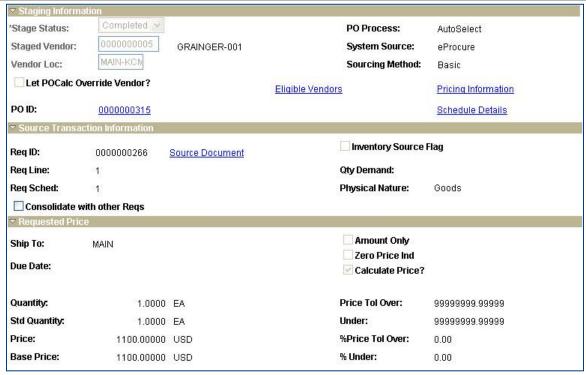


Figure 7. Sourcing Details - Sections Expanded

Fields	Description
	Staging Information
Stage Status	Select a stage status. If this field is not active, you can change the stage status from "Error" to "Recycle" or to "Reset/Purge" after you have corrected the error on this row so that the <b>PO</b> Calculations process can reprocess the staged row. If the PO Calculations process fails, change the status from "POCALC" to "Recycle" as long as
	the process is no longer running.



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Fields	Description
Fields	Description
Staged Vendor	Select a different vendor. This field is available for
	entry when the stage status is "Staged", "Pending"
	(pending approval), "Error", or "Recycle".
Vendor Loc (vendor location)	You can enter a different vendor location under the
	same circumstances that you can change the
1 ( 500 1 0 ) 1 ) ( 1 0	vendor for this staged row
Let POCalc Override Vendor?	Select to allow the PO Calculations process to
	override the vendor for this line. To use the vendor
	that you select for this line, ensure that this check
50.5	box is clear.
PO Process	Displays the process that placed the row in the
	staging tables
Eligible Vendors	Select the vendor to use for the order. View
	details about each of the vendors for this item.
Pricing Information	View details about the pricing of the item from the
	requisition
PO ID (purchase order ID)	Displays the purchase order to which this line was
	sourced. If the line is split sourced and multiple
	purchase orders are created, the <b>Multiple</b> link
	appears.
Schedule Details	Click to display the schedule details for the staged
	row
Source	e Transaction Information
Source Document	Click this link to access the transaction from which
	this line originated. If this line is sourced from a
	requisition, selecting the link accesses the
	requisition.
Consolidate with other Regs	Appears selected if the row originated from a
(consolidate with other	requisition configured to allow the row to be
requisitions)	consolidated onto the same purchase order with
i oquioidonoj	other rows meeting select criteria, such as having
	the same item or vendor. The consolidation takes
	place during the PO Calculations process.
	piace during the FO Calculations process.





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Fields	Description		
Procurement Card for Payment			
	Note: This section only appears if you are using a procurement card as a payment method for the purchase order		
Card Number	Displays the procurement card information that will be used for payment on the purchase order		
Card Type	Displays the procurement card information that will be used for payment on the purchase order		
Expiration Date	Displays the procurement card information that will be used for payment on the purchase order		
	Requested Price		
Amount Only	Indicates that the source requisition has a requisition line specified as amount only. If this check box is selected, the Consolidate with other Reqs and the Inventory Source Flag check boxes are not available for entry.		
Message	A plain text warning or error message appears if the stage status is either "Error" or "Warning"		

Table 4. Sourcing Details Page

#### **Topic 3: Entering Procurement Card Information on Purchase Orders**

- Use the Procurement Card Information page to review the existing
  procurement card information, add, or update the procurement card information,
  or override the existing procurement card with another one
- A **Buyer** that does not have a procurement card as a default may assign one if the **Buyer** has been granted proxy to a cardholder's card

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#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Entering Procurement Card Information on Purchase Orders.



#### Walkthrough/Activity

We will now complete Activity 1: Entering Procurement Card Information on Purchase Orders in your Activity Guide.

Page Name	Navigation
Procurement Card Information	Purchasing>Purchase Orders>Add/Update
	POs>Use Procurement Card link

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Figure 8. Procurement Card Information Page

Fields	Description
Card Number, Card Type, Expiration Date	Display the procurement card information that will be used for payment on this purchase order. If a
	card is not assigned, no values appear in this group box.
Card Number	Select the procurement card that you want to use for the payment method on this purchase order. The card numbers that are available for selection are p-cards the <b>Buyer</b> has proxy to, or p-cards for which the <b>Buyer</b> is the p-card holder.
Don't use Procurement Card	Select the Don't use Procurement Card check
	box if you do not want to use a procurement card as the payment method on this purchase order

Table 5. Procurement Card Information Fields





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### Topic 4: Review ChartField Information on a Direct Connect Purchase Order

- Before approving a Direct Connect PO, Buyers should always verify the ChartField information on the purchase order
- Buyers should NOT change the Category Code, but may modify the Account
   Code (which is related to the Category Code)
- In the case of Direct Connect purchase orders (from Staples), the Buyer MUST check that the account code information in the ChartFields on the distribution lines are matched to the same Account code. For example: A premium service charge line (Account code) must match the requisition line (Account code) for the item to which the premium service is associated.

Page Name	Navigation
Distributions for Schedule 1	Purchasing>Purchase Orders>Add/Update
	POs>Schedules button>Distributions button



Figure 9. Distributions for Schedule 1 Left of Page





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Figure 10. Distributions for Schedule 1 Right of Page

Page	Description
Distributions for Schedule	Use this page to review the ChartField distribution
	information for the selected line

Table 6. Distributions for Schedule Information

#### **Topic 5: Approve Purchase Orders**

- After you have completed data entry for a purchase order, you can approve or cancel the purchase order
- Confirm the following is correct for the header and/or each line on the purchase order **prior** to performing the approval of the purchase order:
  - Buyer
  - Distribution and ChartField values
  - Ship To Address
  - Quantity
  - o Price
  - Vendor Information
  - o Comments
  - Contract ID (if applicable)
  - Bill To location
  - PO Dispatch method (default setting is email)





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**Note**: Before approving a purchase order that was created in a previous fiscal year, the budget date must be updated. Agencies are not able to update budget dates. If your agency needs to update a budget date, please contact Central Division of Purchases. **Send a Dispatched Purchase Order to Multiple Email Addresses** 

If desired, the **Buyer** can enter multiple email addresses for the dispatch email notification (which is sent as a part of the automated dispatch batch process in SMART).

To enter multiple email addresses, open the **PO Header Details page**, and use the **One Time Fax/Email section** to enter the desired email addresses into the **Email Address** field.



#### **CAUTION!**

When entering multiple email addresses, each email address MUST be separated from the next email address with a semi-colon.

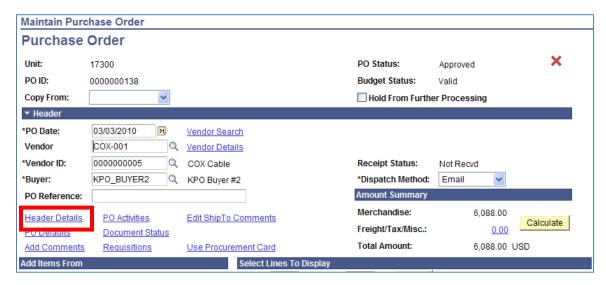


Figure 11. Maintain Purchase Order – Purchase Order page – Header Details link





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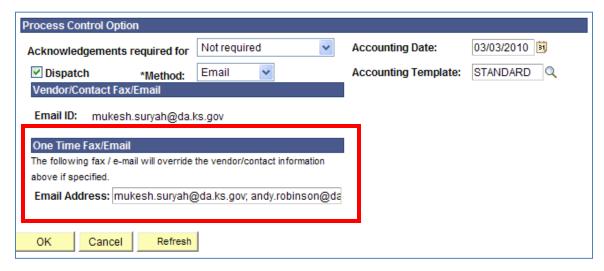


Figure 12. Maintain Purchase Order - PO Header Details page - Email Address



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Approving Purchase Orders.



#### Walkthrough/Activity

We will now complete Activity 2: Approving Purchase Orders in your Activity Guide.

Page Name	Navigation
Purchase Order	Purchasing>Purchase Orders>Add/Update POs>





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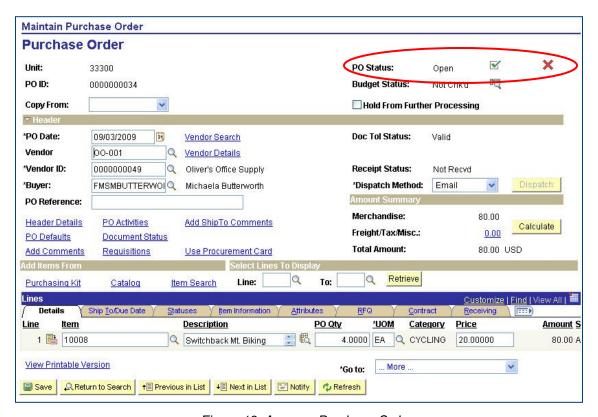


Figure 13. Approve Purchase Order

Fields	Description
Approve	Click the <b>Approve PO</b> button to approve the PO
Cancel	Click the <b>Cancel PO</b> button to cancel the PO
×	

Table 7. Approve Purchase Order Fields





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#### **Topic 6: Manually Budget Checking Purchase Orders**

- Budget checking, which compares expenditure transactions against a defined budget, runs via an automated batch process in SMART on a regular schedule
- You can also run the budget checking process manually from the purchase order
  to rush a purchase order for dispatching to the vendor. Please note that a
  manual budget check of a purchase order is an exception to the regular
  business process for the State of Kansas, and should be performed only
  when absolutely necessary.
- Once the purchase order status is "Approved" and the budget status is "Valid", the purchase order is able to be dispatched (by the dispatch automated batch process in SMART)
- If budget check fails, you must correct the errors and re-run the Budget Check process before the purchase order can be dispatched
- A successful budget check of a purchase order in SMART creates a hard encumbrance against the budget



#### Walkthrough/Activity

We will now complete Activity 3: Manually Budget Check a Purchase Order in your Activity Guide.

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Page Name	Navigation
Purchase Order	Purchasing>Purchase Orders>Add/Update POs>

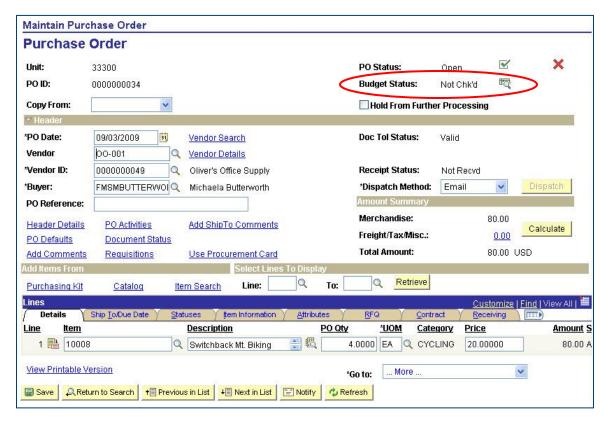


Figure 14. Manually Budget Check

Fields	Description
Budget Check	Click the <b>Budget Check button</b> to budget check
	the PO

Table 8. Manually Budget Check Fields





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#### **Topic 7: Create Purchase Order Change Order**

- Purchase order change orders are used to make changes to a purchase order after it has been dispatched
- Change orders allow you to make and track changes to the original purchase order
- Types of changes include changing the Buyer, adding or removing items, or changing item quantity, price, or schedule
- Clicking the Change Order button changes the appropriate fields from read-only to editable
- After creating change orders, the Buyer must approve the changes before they can be dispatched to the vendor
- When a purchase order change order is issued to the vendor, you need to add a
  comment either at the header level or at the line level identifying what the
  change to the purchase order (or change order) is. This comment must be
  sent to the vendor.
  - For example, if you are changing the Ship To location, the comment should be: 'Please see the new ship to address noted above'.
- If you neglect to enter header/line comments on a purchase order change order and select the 'Send to vendor' checkbox, the PO change order will not adequately identify the changes to the vendor.



#### **CAUTION!**

Direct Connect Purchase Orders from Staples Advantage <u>MUST NOT</u> have purchase order change orders created against them. If you need to correct a Direct Connect PO from Staples, you must re-order the correct goods on a new purchase order and return the goods ordered in error.

		otes:



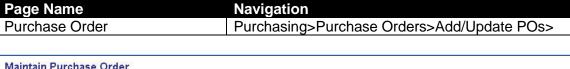


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#### Walkthrough/Activity

We will now complete Activity 4: Create a Purchase Order Change Order in your Activity Guide.



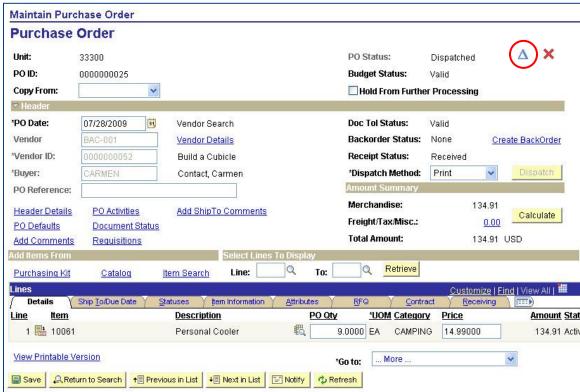


Figure 15. Purchase Order Page - Change Order Button





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Page	Description
Change Order button	Clicking the <b>Change Order</b> button makes the
Δ	Buyer and PO Reference fields available for
	editing

Table 9. Purchase Order Page - Change Order Button Information

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Page Name	Navigation
Schedules	Purchasing>Purchase Orders>Add/Update
	POs>Schedules link>Statuses tab

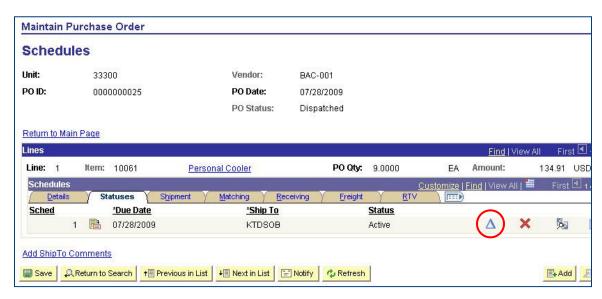


Figure 16. Schedules Page – Statuses Tab Create Schedule Change Button

Field	Description
Create Schedule Change button	Clicking the <b>Create Schedule Change</b> button makes the <b>Due Date</b> and <b>Ship To</b> fields available for editing.
	<b>Note:</b> This also makes other line information available for editing on other pages and tabs for the purchase order.

Table 10. Schedules Page – Statuses Tab Create Schedule Change Button Information





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Page Name	Navigation
Schedules	Purchasing>Purchase Orders>Add/Update
	POs>Line Details link



Figure 17. Details for Line Page - Change Line Button





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Field	Description
Change Line button	Clicking the <b>Change Line</b> button returns you to the <b>Purchase Order</b> page and makes the <b>Item</b> , <b>Description</b> , <b>PO Qty</b> , <b>UOM</b> , and <b>Price</b> fields on
	Note: This makes other line information available for editing on other pages and tabs for the purchase order.

Table 11. Details for Line Page - Change Line Button Information

Page Name	Navigation
Schedules	Purchasing>Purchase Orders>Add/Update
	POs>Statuses tab

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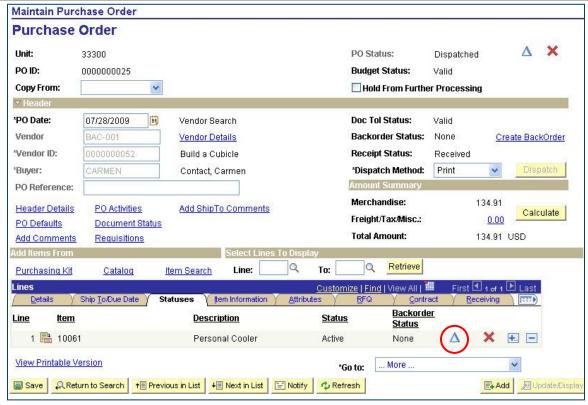


Figure 18. Purchase Order Page – Statuses Tab Change Line Button

Field	Description
Change Line button	Clicking the <b>Change Line</b> button returns you to the
$\Lambda$	Purchase Order page and makes item information
	fields on the <b>Details</b> tab available for editing
	<b>Note:</b> This makes other line information available for editing on other pages and tabs for the purchase order.

Table 12. Purchase Order Page - Statuses Tab Change Line Button Information





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#### **Topic 8: Review Purchase Order Change Order**

- Purchase Order Change Order Purchase order change orders are created
  when a dispatched purchase order requires modifications that affect the vendor's
  shipment. After a purchase order change order is created, the Buyer must reapprove the purchase order change order. Next, SMART budget checks and
  dispatches the purchase order change order to the vendor (as part of the next
  regularly scheduled batch processes).
- Depending on the changes made, a purchase order change order may or may
  not be dispatched to the vendor. For example: Changing ChartField information.
  If you change Chartfield information (distribution information), the purchase order
  change order will not be dispatched to the vendor. However, if you change
  Schedule information such as a Ship To location, the purchase order change
  order will be dispatched to the vendor, because the change affects the purchase
  and/or delivery of the items from the vendor.



#### Walkthrough/Activity

We will now complete Activity 5: Review a Purchase Order Change Order in your Activity Guide.



#### Walkthrough/Activity

We will now complete Activity 6: Create a Purchase Order Change Order in your Activity Guide.

Page Name	Navigation
Header Changes	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change Orders>Header Changes





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Figure 19. Header Changes Page

Page	Description
Header Changes	Use the <b>Header Changes</b> page to review the purchase order header change information. <b>Note:</b> Use the scroll area to view original values for values that have changed, as well as the
	changed values.

Table 13. Header Changes Information

Page Name	Navigation
Line Changes	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change Orders>Line Changes





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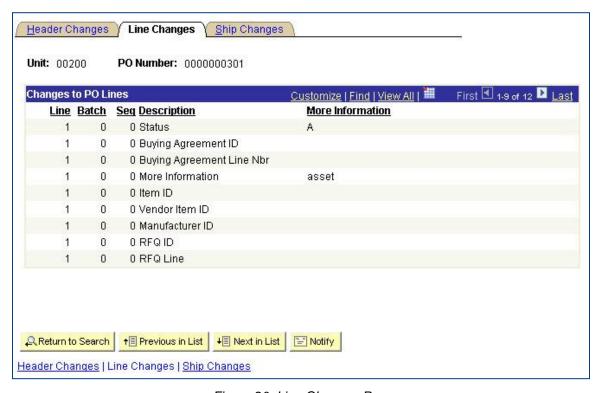


Figure 20. Line Changes Page

Page	Description
Line Changes	Use the <b>Line Changes</b> page to review purchase order line change information.
	<b>Note:</b> Use the scroll area to view original values for values that have changed, as well as the changed values.

Table 14. Line Changes Information





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Page Name	Navigation
Ship Changes	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change Orders>Ship Changes



Figure 21. Ship Changes Page

Page	Description
Ship Changes	Use the <b>Ship Changes</b> page to review purchase order schedule change information.
	<b>Note:</b> Use the scroll area to view original values for values that have changed, as well as the changed values.

Table 15. Ship Changes Information





Statewide Management, Accounting and Reporting Tool

#### **Topic 9: Create RTV Against a Purchase Order**

- Create a Return To Vendor (RTV) when you need to return items to a vendor
- Reasons for initiating an RTV include defective materials, too many items, items shipped in error, or items that you no longer require
- Items must be received in SMART prior to the initiation of an RTV (A receipt must have been created in SMART before an RTV can be created)

**Note**: The creation of receipts in SMART is covered in PO323 – Managing Receiving, web based training course. This course also contains additional information pertaining to Return To Vendor transactions.



#### Walkthrough/Activity

We will now complete Activity 7: Create a Return to Vendor Against a Purchase Order in your Activity Guide.



#### Walkthrough/Activity

We will now complete Activity 8: Create a Return to Vendor Against a Purchase Order in your Activity Guide.

Page Name	Navigation
RTV	Purchasing>Return to Vendor>Add/Update RTV





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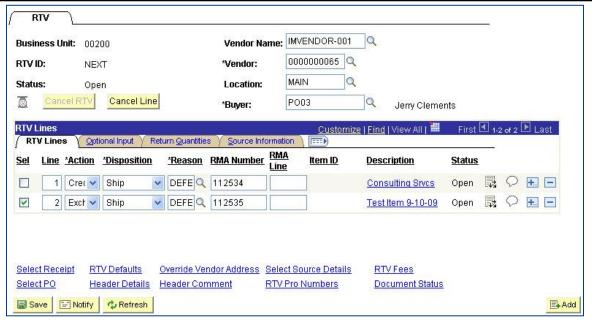


Figure 22. RTV Page

Fields	Description
Business Unit	Displays the business unit for the RTV
RTV ID	Displays "NEXT" by default. When the RTV is
	saved, SMART automatically assigns a unique
	RTV number.





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Fields	Description
Status	Displays the status of the RTV header. Values are:
	Open – Designates that one or more RTV lines
	are open. Appears by default when the RTV is initiated.
	Shipped – When the line's shipped quantity
	equals the returned quantity. Once the header
	is in "Shipped" status, you can no longer select the RTV for this function.
	Closed – All of the RTV lines have been
	closed by the RTV Reconciliation process.
	For the State of Kansas, this is a monthly
	automated batch process in SMART.
	Cancelled – All RTV lines have been
	cancelled
Vendor Name	Displays the name of the vendor to whom you are returning the goods
Vendor	Displays the vendor ID of the vendor to whom you
	are returning the goods
Location	Displays the location code to which you are
	returning the goods
Buyer	Displays the Buyer responsible for the return
Ship RTV	Click the <b>Ship RTV</b> button to designate that all of
<u>T⊕</u>	the RTV merchandise for the selected line and
	associated distributions has been shipped. This
	sets the shipped quantity on the RTV transaction
	and distribution lines to a value equal to the return
	quantity. The RTV line and distribution statuses
	are then set to Shipped.





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Fields	Description
Cancel RTV	Click this button to cancel all of the RTV lines and associated distributions. The RTV header status is set to "Cancelled."
	<b>Note:</b> You can only cancel an RTV with a status of "Open." Canceling an RTV cannot be reversed.
Cancel Line	Click this button to cancel the selected RTV line and associated distributions.
	Note: Canceling an RTV line cannot be reversed.
Action	Select the return action for the returned item(s). This selection determines valid selections for the other options on the page.
	<b>Note:</b> A "Credit" action is not available for receipts that originate from a purchase order that is using a procurement card as the payment method.
Disposition	Displays the disposition for the returned item(s). Ship appears by default.  • Ship – Indicates that the RTV goods are to be shipped back to the vendor
	Destroy – Indicates that the RTV goods are to be destroyed
Reason	Select the reason for returning the product to the vendor
RMA Number	Enter the return material authorization number, if provided by the vendor
RMA Line	Enter the RMA Line number provided by the vendor if multiple items are being returned against a single RMA number

<b>Participan</b>	t Notes:
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Fields	Description
Status	Displays the status of the RTV line. Values are:
	Open – This status appears by default when the vendor return is initiated
	Shipped – The line has been shipped. A line
	is considered shipped when the line's Ship Qty
	equals the Return Qty.
	Closed – The line has been closed
	Cancelled – The line has been canceled
RTV Details	Click the RTV Details button to go to the
	<b>Distribution Details</b> page and enter distribution
E42	information for the item that you want to return
RTV Line Comments	Enter comments at the RTV line level. You can
$\bigcirc$	enter a unique comment or select from predefined
	standard comments.
Select Receipt	Click the <b>Select Receipt</b> link to go to the <b>Select</b>
	Receipt page and search parameters to retrieve
	receipt lines that you want to transfer to the RTV
DTV D ( II	page.
RTV Defaults	View details regarding how the RTV adjustments
	are to be handled and view the method by which
Override Vendor Address	the vendor is to be notified of the RTV transaction  Click the <b>Override Vendor Address</b> link to
Override vendor Address	
Select Source Details	change the ship to address for the return
Select Source Details	If you are returning against a purchase order distribution, the <b>Select Purchase Order</b>
	<b>Distribution</b> page appears. If you are returning
	against a receipt that is not associated to a
	purchase order, the <b>Select Receipt Distribution</b>
	page appears. Use either page to retrieve and
	select the distribution information against which
	you are returning a product.
	1.5





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Fields	Description
RTV Fees	View the fees that appear by default onto the RTV transaction from the vendor, vendor-item, and the receipt
Select PO	Search for and retrieve purchase order schedules against which to create RTVs.
	<b>Note:</b> Only purchase orders that do not require receipts are available for selection.
Header Details	Enter RTV header details, including shipping information
Header Comment	Enter comments at the RTV header level
RTV Pro Numbers	Update or insert multiple progressive numbers for RTV lines
Document Status	Review information about procurement documents associated with this vendor return

Table 16. RTV Page Fields

#### **Topic 10: Dispatch RTV to Vendor**

 After you have created a Return To Vendor (RTV) you need to manually dispatch the RTV to the vendor. There is NO batch dispatch process in SMART for dispatching RTV's to vendors.



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Dispatching RTV.

Review Job Aid: RTV Header/Line Statuses





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#### Topic 11: Purchase Order Reconciliation and Closing

- Once a purchase order is dispatched and received, it must be closed and reconciled against the associated receipts
- The **Purchase Order Reconciliation** process involves analyzing receipts against purchase orders so that the amounts on the order can be closed
  - Purchase orders that have associated receipts must go through a series of checks and balances before they can be considered for closing and reconciliation processes
  - Only purchase orders that have amounts that are completely received or canceled can be reconciled and closed. This allows the purchase orders to be posted and archived.
  - Batch processes in SMART complete the reconciliation and close processes for applicable purchase orders

#### **Topic 12: Entering Asset Details on Purchase Orders**

- Asset information includes the asset tag number, cost type, cost of the asset, and line and schedule details
- The asset ID is entered at the line **Distribution**, which is within the schedule of the purchase order



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Entering Asset Details on Purchase Orders





Statewide Management, Accounting and Reporting Tool

Page Name	Navigation
Purchase Order Defaults – Asset	Purchasing>Purchase Orders>Add/Update
Information tab	POs>PO Defaults link>Asset Information tab

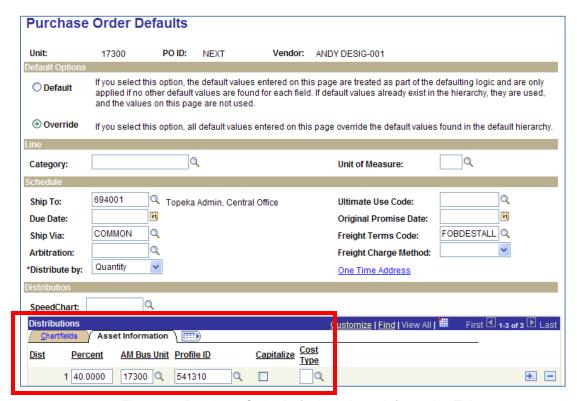


Figure 23. Purchase Order Defaults - Asset Information Tab

Fields	Navigation
Percent	Enter the percent allocation for the item
AM Bus Unit	Enter the Asset Management business unit for the
	item
Profile ID	Enter the profile ID for the item
Capitalize	The State of Kansas is not using this functionality
	for Purchasing. Please do not use this checkbox.





Statewide Management, Accounting and Reporting Tool

Fields	Navigation
Cost Type	The State of Kansas is not using this functionality
	for Purchasing. Please do not use this field.

Table 17. Asset Information Tab Fields

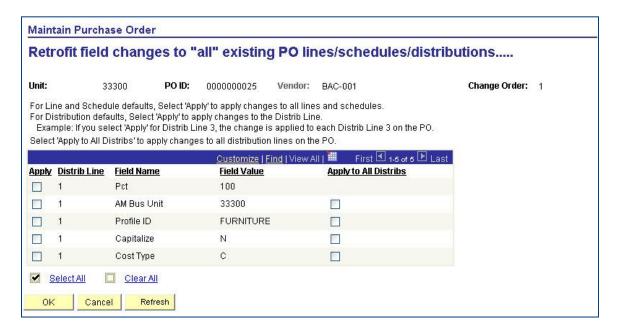


Figure 24. Asset Information Retrofit Page

Page	Description
Retrofit field changes to "all"	Lets you retrofit the default field value changes to
existing PO	lines, schedules, and distributions on a purchase
lines/schedules/distributions	order without having to apply them to each area.
	Use the <b>Apply</b> checkbox to choose the distribution
	line and field change you want to make.

Table 18. Asset Information Retrofit Information





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#### Topic 13: Entering Project Information on Purchase Orders

- Add project information if an item or service is associated with a specific project
- Project information includes the PC Business Unit, Project, Activity, Source Type, Category, and Subcategory fields



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Entering Project Information on Purchase Orders.

Page Name	Navigation
PO Defaults – Chartfields tab	Purchasing>Purchase Orders>Add/Update
	POs>PO Defaults link>Chartfields tab



Figure 25. Purchase Order Defaults - Chartfields Tab Project Fields

Field	Description
PC Bus Unit	Enter a Project Costing business unit for the item
Project	Enter a project for the item
Activity	Enter an activity for the item
Source Type	Enter a source type for the item
Category	Enter a category for the item
Subcategory	Enter a subcategory for the item

Table 19. Chartfields Tab Project Fields





Statewide Management, Accounting and Reporting Tool

Page Name	Navigation
Retrofit field changes to "all"	Purchasing>Purchase Orders>Add/Update
existing PO	POs>PO Defaults link>Chartfields tab>OK button
lines/schedules/distributions	

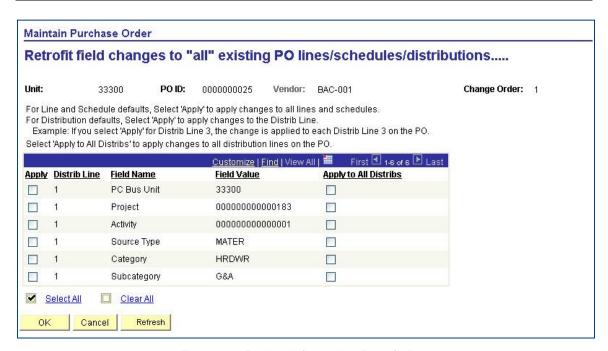


Figure 26. Project Information Retrofit Page

Page	Description
Retrofit field changes to "all"	Lets you retrofit the default field value changes to
existing PO	lines, schedules, and distributions on a purchase
lines/schedules/distributions	order without having to apply them to each area.
	Use the <b>Apply</b> checkbox to choose the distribution
	line and field change you want to make.

Table 20. Project Information Retrofit Information





Statewide Management, Accounting and Reporting Tool

#### **Topic 14: Inspection Required Checkbox**

- The **Inspection Required checkbox** is used when items must be inspected upon receipt
- The **Buyer** is responsible for selecting the Inspection Required checkbox on the purchase order
- Choosing the Inspection Required check box means the **Buyer** is designating the item as requiring inspection
  - By choosing the Inspection Required check box, you "open" the Inspection Routing field
  - Inspection Routings are specific inspection instructions that are to be performed during receiving.
- Inspection ID codes are agency specific, and are used to determine the type of inspection that is required by the Receiver



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Using the PO Inspection Required Checkbox.



#### Walkthrough/Activity

We will now complete Activity 9: PO Inspection Required Checkbox in your Activity Guide.

Page Name	Description
Purchase Order – Receiving tab	Purchasing>Purchase Orders>Add/Update
	POs>Receiving tab





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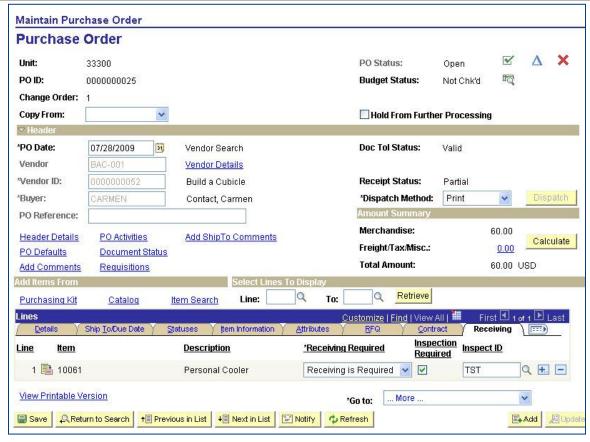


Figure 27. Inspection Required Checkbox

Field	Description
Receiving Required	Choose the receiving option for the line. Options
	are:
	Do Not Receive
	Receiving is Optional
	Receiving is Required





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Field	Description
Inspection Required	Click the Inspection Required checkbox to
	indicate that the line item requires inspection when
	it is received by a <b>Receiver</b>
Inspect ID	Enter the inspect ID code to determine what type
	of inspection is required for the item.
	<b>Note:</b> This field does not appear until the
	Inspection Required checkbox is selected and
	you click the <b>Save</b> button to update the purchase
	order.

Table 21. Inspection Required Fields

#### **Topic 15: Creating Purchase Order Schedules**

- A **purchase order schedule** includes information for each line of the purchase order, such as shipping location, due dates, and quantity.
- The purchase order schedule is a useful tool if the **Buyer** needs to change charges for purchase items, shipping location, due dates, or items.
- Once the purchase order has been dispatched, these changes will need to occur through a purchase order change order.



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Creating Purchase Order Schedules.

<b>Participant Note</b>	es:
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#### **Lesson Review**

In this lesson, you learned to:

- Explain the PO Auto Sourcing process
- Use the Sourcing Workbench
- Enter procurement card, asset, and project information on a purchase order
- Review ChartField information for Direct Connect purchase orders
- Approve and manually budget check purchase orders
- Create and review purchase order change orders and schedules
- Create and dispatch a Return to Vendor (RTV) against a purchase order
- Explain the concept of purchase order reconciliation and closing
- Use the Inspection Required checkbox on a purchase order

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#### **Lesson 3: Reviewing Purchase Orders**

#### **Objectives**

Upon completion of this lesson, you will be able to:

- Review purchase orders
- View a printable version of a purchase order
- Use the Purchase Order Reconciliation Workbench
- View the SRM (Supplier Relationship Management) Dashboard
- Review Purchase Order Change History

#### **Topic 1: Reviewing Purchase Orders**

- After you create a purchase order in SMART Purchasing, you may need to view it for future transactions
- Use the Purchase Order Inquiry pages to view header, line, schedule, distribution details, and other purchase order information for an existing purchase order
- All the information is display-only (view only, not editable) on the Purchase Order Inquiry pages



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Reviewing Purchase Orders.





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Page Name	Description
Purchase Order Inquiry –	Purchasing>Purchase Orders>Review PO
Purchase Order	Information>Purchase Orders>Purchase Order
	Inquiry



Figure 28. Purchase Order Inquiry - Purchase Order Page





Page	Description
Purchase Order Inquiry –	Use this page to view purchase order information.
Purchase Order	
	<b>Note:</b> This is an inquiry version of the <b>Maintain</b>
	Purchase Order - Purchase Order page.

Table 22. Purchase Order Inquiry - Purchase Order Page Information

Field	Description
Vendor Details	Click the <b>Vendor Details</b> link to go the <b>Purchase</b>
	Order Inquiry – Vendor Details page and review
	vendor detail information for the purchase order
Header Details	Click the <b>Header Details</b> link to go the <b>Purchase</b>
	Order Inquiry – Header Details page and review
	purchase order header details for the purchase
	order
All RTV	Click the All RTV link to go the RTV Information
	page and review details about any RTV
	transactions associated with the purchase order
Matching	Click the <b>Matching</b> link to go the <b>Purchase Order</b>
	Inquiry – PO Matching page and review purchase
	order-matching information for the purchase order
Header Comments	Click the <b>Header Comments</b> link to go the <b>PO</b>
	Header Comments page and review comments
	for the purchase order
Document Status	Click the <b>Document Status</b> link to go the <b>PO</b>
	<b>Document Status</b> page and review procurement
	documents associated with the purchase order
Procurement Card	Click the <b>Procurement Card</b> link to go the
	Purchase Order Inquiry – Procurement Card
	Information page and review procurement card
	information that is being used as the payment
	method for the purchase order





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Field	Description
Change Order	Click the Change Order link to go the Review
	Change Orders – Header Changes page and
	review the change order history associated with
	the purchase order
Item Description	Click the <b>Item Description</b> link to go the <b>Item</b>
	<b>Description</b> page and review descriptions for a
	specific item on the purchase order
Line Details	Click the Line Details button to go the Details for
	Line page and review purchase order line details
Line Comments	Click the <b>Line Comments</b> button to go the <b>PO</b>
	Line Comments page and review line comments
	for a transaction on the purchase order
Schedule	Click the <b>Schedule</b> button to go the <b>Purchase</b>
	Order Inquiry - Schedules page and review
1-1	information about the purchase order schedule

Table 23. Purchase Order Inquiry - Purchase Order Page Fields

#### **Topic 2: View Printable Version of Purchase Order**

Page Name	Description
View Printable Version	Purchasing>Purchase Orders>Add/Update
	POs>Purchase Order page > View Printable
	version link (bottom left of page)





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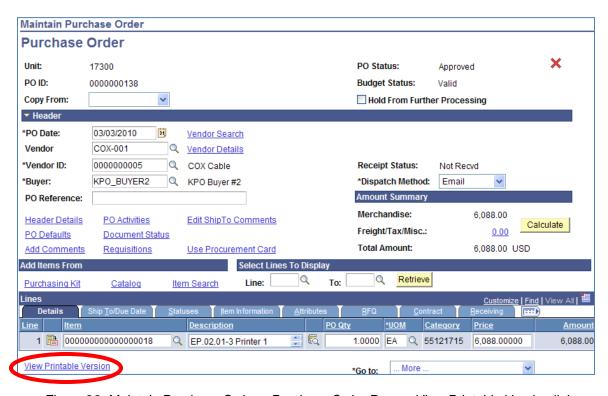


Figure 29. Maintain Purchase Order – Purchase Order Page – View Printable Version link

Clicking the **View Printable Version link** on the Purchase Order page opens the **Process List** page in a new window. **Maximize** the new window so you are able to view the whole page.





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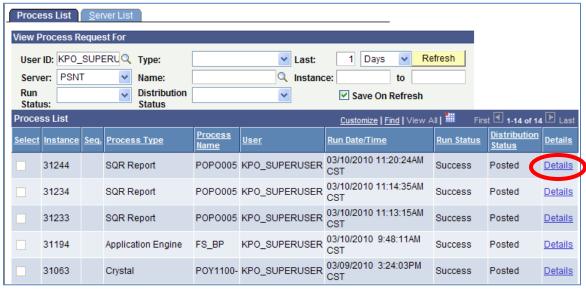


Figure 30. Process List page

Click the **Details link** on the Process List page for the correct instance to open the **Process Detail page**.

Rest of this page left intentionally blank. Please turn to the next page.





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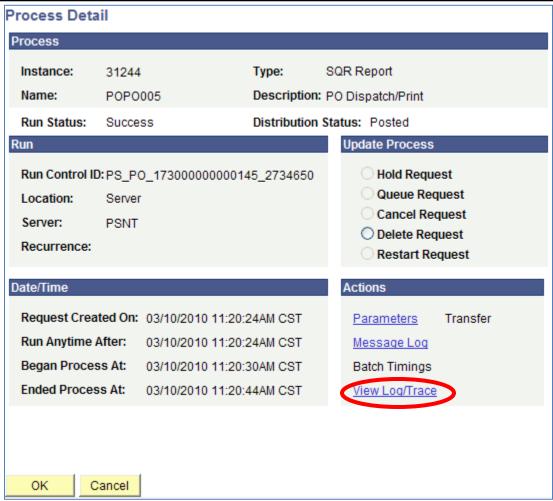


Figure 31. Process Detail page

Click the **View Log/Trace Link** on the Process Detail page to open the **View Log/Trace page**.





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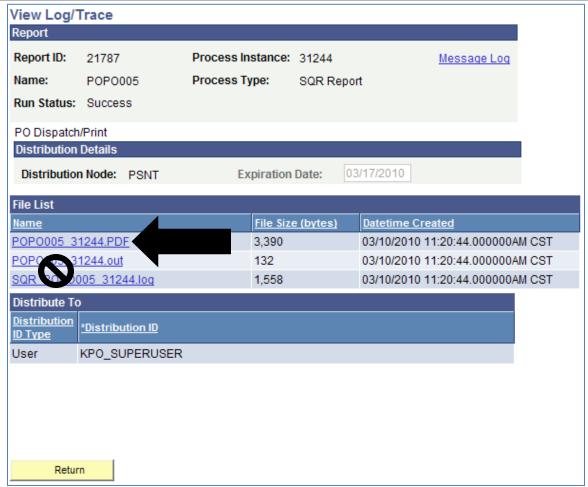


Figure 32. View Log/Trace page

Please use ONLY the POPO005 instance number.PDF file on the View Log/Trace page. Please do NOT use the other two file types listed on the View Log/Trace page.

Click the **POPO005 (instance number).PDF link** to open and view the .PDF file for the purchase order.





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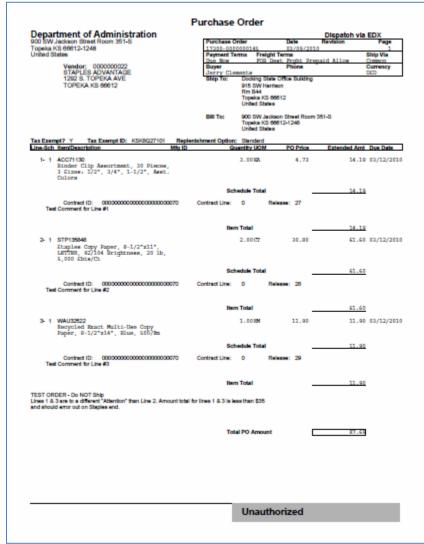


Figure 33. .PDF File of Purchase Order (Printable version)





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**Note:** Refer to your agency business processes for handling dispatching of purchase orders. For example: Some agencies are using electronic image signatures for dispatched purchase orders sent to vendors, while some agencies are using a manual process for signatures.

#### **Topic 3: Purchase Order Reconciliation Workbench**

- The PO Reconciliation Workbench lets you take action on multiple purchase orders at one time. Depending on your security, you can take the following actions on existing purchase orders:
  - Approve
  - Unapprove
  - o Cancel
  - Close\*
  - Preview
- \* Only individuals assigned the security role of Agency Buying Administrator
  are able to 'Close' purchase orders using the Purchase Order Reconciliation
  Workbench. The Buyer role will not be able to close purchase orders using the
  Purchase Order Reconciliation Workbench as this option is disabled (grayed out
  and unavailable) for the Buyer role.
- Use the Reconciliation Workbench Filter Options page to search for purchase orders by specific criteria
- You can save the results and filtering options of your search for referencing at a later time





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#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Using the Purchase Order Reconciliation Workbench.



#### Walkthrough/Activity

We will now complete Activity 10: Using the Purchase Order Reconciliation Workbench in your Activity Guide.

Page Name	Description
Reconciliation Workbench –	Purchasing>Purchase Orders>Reconcile
Filter Options	POs>Reconciliation Workbench>Filter Options

Rest of this page left intentionally blank. Please turn to the next page.





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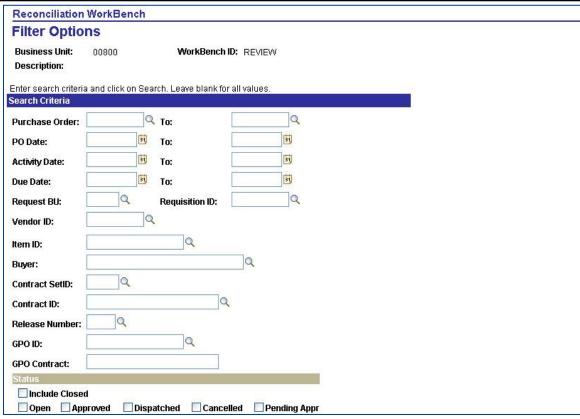


Figure 34. Reconciliation Workbench - Filter Options Top of Page





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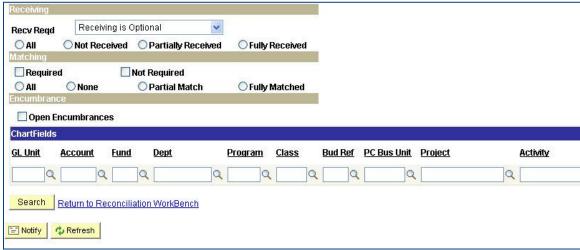


Figure 35. Reconciliation Workbench - Filter Options Bottom of Page



Figure 36. Reconciliation Workbench - Filter Options Bottom, Right of Page

Page	Description
Reconciliation Workbench –	Use the page to enter criteria and search for
Filter Options	existing purchase orders

Table 24. Reconciliation Workbench - Filter Options Page

Page Name	Description
Reconciliation Workbench	Purchasing>Purchase Orders>Reconcile
	POs>Reconciliation Workbench>Details tab





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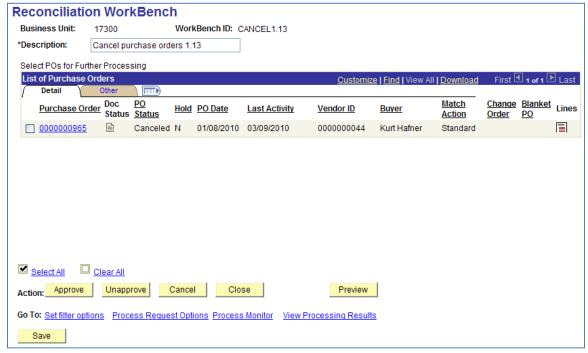


Figure 37. Reconciliation Workbench

Field	Description
Description	Enter a description for the results of Reconciliation
	Workbench filter
Purchase Order	Click one of the purchase order number links to
	open the <b>Purchase Order Inquiry</b> page for the
	purchase order in a new window
Doc Status	Click the <b>Doc Status</b> button to open the
	<b>Document Status</b> page for the purchase order in
	a new window
Lines	Click the <b>Lines</b> button to open the <b>Reconciliation</b>
	Workbench – Purchase Order Lines page and
	view or select the lines associated with the
	selected purchase order





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Field	Description
Approve	Click the <b>Approve</b> button to approve selected
	purchase orders
Unapprove	Click the <b>Unapprove</b> button to reverse the
	approval of selected purchase orders, changing
	the PO Status field to "Open"
Cancel	Click the Cancel button to cancel the entire
	purchase order and change the <b>PO Status</b> field to
	"Canceled".
	<b>Note:</b> Canceling a purchase order cannot be
	reversed.
Close	For the use by the role of Agency Buying
	Administrator only: Click the <b>Close</b> button to
	remove the purchase order from further processing
Preview	Click the <b>Preview</b> button to open the <b>Process</b>
	Monitor page in a new window

Table 25. Reconciliation Workbench - Detail Tab Fields

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Statewide Management, Accounting and Reporting Tool

Page Name	Description
Reconciliation Workbench	Purchasing>Purchase Orders>Reconcile
	POs>Reconciliation Workbench>Other tab

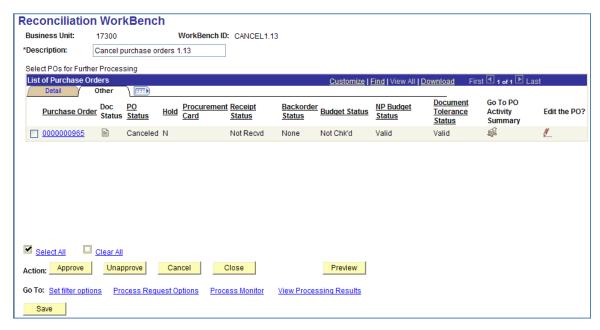


Figure 38. Reconciliation Workbench - Other Tab

Field	Description
Go To PO Activity Summary	Click the <b>Go To PO Activity Summary</b> button to
	go to the <b>Activity Summary</b> page for the selected
	purchase order in a new window
Edit the PO?	Click the <b>Edit the PO button</b> to go to the <b>Maintain</b>
<b>#</b>	Purchase Orders page for the selected purchase
	order in a new window

Table 26. Reconciliation Workbench - Other Tab Fields





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#### Topic 4: SRM (Supplier Relationship Management) Dashboard

 Personalizing your Homepage allows you to decide how you would like your homepage appear. You are able to add dashboards, shortcuts, and reports to your homepage for easier access. In doing so, you are able to choose functions you use most regularly, which become easily available, as well as place items on the homepage in a way which makes you feel most comfortable and work most efficiently.



#### Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Using the Supplier Relationship Management Dashboard.

- Review Job Aid: SRM Dashboard Pagelets Buyer View
- Review Job Aid: SRM Dashboard Pagelets Manager View

#### **Topic 5: Review Purchase Order Change History**

 Use the Review Change History component to search for an existing purchase order change order and review the changes since the last dispatch of the purchase or change order

Page Name	Description
Batch	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change History>Batch





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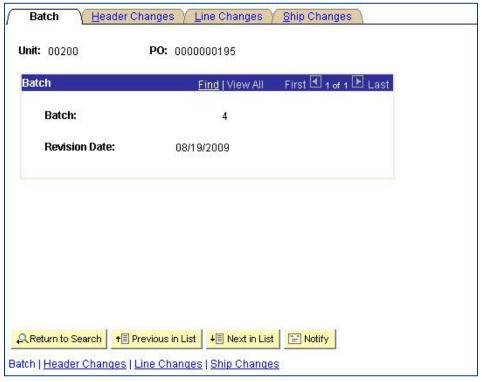


Figure 39. Review Change History Batch Page

Page	Description
Batch	Use the <b>Batch</b> page to review purchase order
	batch changes information

Table 27. Review Change History Batch Page Information





Statewide Management, Accounting and Reporting Tool

Page Name	Description
Header	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change History>Header



Figure 40. Review Change History Header Changes Page

Page	Description
Header Changes	Use the <b>Header Changes</b> page to review the purchase order header change information.
	<b>Note:</b> Use the scroll area to view original values for values that have changed, as well as the changed values.

Table 28. Review Change History Header Changes Page Information





Statewide Management, Accounting and Reporting Tool

Page Name	Description
Line	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change History>Line



Figure 41. Review Change History Line Changes Page

Page	Description
Line Changes	Use the <b>Line Changes</b> page to review purchase order line change information.
	<b>Note:</b> Use the scroll area to view original and changed values.

Table 29. Review Change History Line Changes Page Information





Statewide Management, Accounting and Reporting Tool

Page Name	Description
Ship	Purchasing>Purchase Orders>Manage Change
	Orders>Review Change History>Ship



Figure 42. Review Change History Ship Changes Page

Page	Description
Ship Changes	Use the <b>Ship Changes</b> page to review purchase order schedule change information.
	<b>Note:</b> Use the scroll area to view original and changed values.

Table 30. Review Change History Ship Changes Page Information





Statewide Management, Accounting and Reporting Tool



#### Walkthrough/Activity

We will now complete Activity 11: Review Purchase Order Change History in your Activity Guide.

#### **Lesson Review**

In this lesson, you learned to:

- Review purchase order history using the Purchase Order Inquiry page
- View a printable version of a purchase order
- Use the Purchase Order Reconciliation Workbench
- View the SRM (Supplier Relationship Management) Dashboard
- Review the SRM Dashboard pagelets available for use in SMART
- Review purchase order change history



#### Walkthrough/Activity

We will now complete Activity 12: PO Reconciliation Workbench and SRM Dashboard in your Activity Guide.

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